

Standard coating advisory

Protective



Hempel's standard coating advisory is designed for customers that require a moderate degree of monitoring and project execution oversight. This service can help reduce long term maintenance cost for asset owners and maintain production for applicators and fabricators.

This service focuses on parts of the main phases. The services included in the standard service package are described below.



Coating advisor

The coating advisor will be on-site to inspect and advise at the beginning of the main phases of the project and to check that the right quality according to the specification has been achieved.

This means the coating advisor will be on-site at the beginning of surface preparation and application phases and will return on-site to inspect the final quality. Progress reports will be issued only when a coating advisor has been on-site. A final report will be distributed at the end of the project.

Step 1 - Pre-project inspection

The main check points to be conducted prior to the start of the project.

- Visual inspection prior to the start of any work on the actual condition of existing coating system, broken down per main area, in percentage and type of break down.
- Verification of suitability of the specification based on the inspection of the actual condition of the existing coating system. Advise on recommended adjustments to the specification, if necessary.
- Verification of the paint order, thinners, cleaning agents etc., including recommended adjustments, that have been approved by the customer.
- Distribution of specification and relevant PDS to stakeholders in charge of the projects, including verbal and/or written explanation on key specification notes and product requirements.

Step 2 - Surface preparation inspection

The coating advisor is present at the beginning of the surface preparation and to check that the right quality, according to the specification, has been achieved. The areas where the coating advisor's presence is needed, should be provided in advance. If additional areas are agreed on site, such will be noted in the progress reports.

Low/high pressure fresh water cleaning and degreasing	Photo documentation of agreed surface preparation grade in progress/final report.
High pressure water jetting/ Ultra high pressure water jetting	Check the result of surface preparation against agreed preparation grade. If necessary, recommend corrective action.
Mechanical surface preparation	Document the results, the recommended corrective actions and whether or not they were implemented in the progress/final report.
Abrasive sweeping/blasting	Photo documentation of agreed surface preparation grade in progress/final report.
	Check the result of surface preparation against agreed preparation grade. If necessary, recommend corrective action.
	Check the achieved surface profile/roughness, if specified, and if necessary, recommend corrective action.
	Document the results, the recommended corrective actions and whether or not they were implemented in the progress/final report.

Step 3 - Application inspection

The coating advisor is present at the beginning of the application process and to check that the right quality, according to the specification, has been achieved. The areas where the coating advisor's presence is needed, should be provided in advance. If additional areas are agreed on site, such will be noted in the progress reports.

Microclimate	Check and report microclimate. If found to be out of acceptable range, advise on corrective action.
	Document the results, the recommended corrective actions and whether or not they were implemented in the progress/final report.
Application	Check and report correct mixing ratio, induction time and stirring. If necessary, advise on corrective action.
	Check and report film formation. If necessary, advise on corrective action.
	Check and report batch numbers. If necessary, advise on corrective action.
	Check and report application equipment and technique i.e. airless, brush, roller, nozzle orifice, etc. Advise as needed.
	Document the results, the recommended corrective actions and whether or not they were implemented in the progress/final report.
Overcoating intervals	Check and report that overcoating intervals are kept within specification. If necessary, advise on corrective action.
	Document the results, the recommended corrective actions and whether or not they were implemented in the progress/final report.
Dry film thickness (DFT)	Check and report DFT periodically or according specification. If found to be out of acceptable range, advise on corrective action.
	Document the results, the recommended corrective actions and whether or not they were implemented in the progress/final report.

Step 4 - Final inspection

The main check points conducted when the project has been completed are listed below.

Check and report the overall final appearance of coating work.

Check and report total DFT. Advise on corrective action if not according to specification.

Advise on time before taking item into use.

Step 5 - Reporting

Report types and frequency are listed below

Progress reports will be written and distributed by email only when a coating advisor has been on-site.

A final report including the progress reports will be distributed by email when the coating advisor's inspections are completed.

Conditions

Hempel's Technical Service is provided subject to this Technical Service Data Sheet and the current version of Hempel's General Conditions of Sale, Delivery and Service.

Technical Service consists of surveying on site, advising, and reporting to the customer, as described in this Technical Service Data Sheet, on the project progress and the conformity of the application of Hempel products with the product documentation consisting of project specification (where applicable), Product Specification, Product Data Sheets, Material Safety Data Sheets and any other product information provided by Hempel in writing, to aid the customer's acceptance of work. Any additions or changes to the scope of services defined herein shall be agreed upon in writing, by all parties involved, before the start of a project.

Hempel's Technical Service is provided by Hempel's coating advisors. Hempel's coating advisor will be ensured by the customer:

- Appropriate access to the work site according to local HSE regulation(s) and project schedule
- Safe working environment and site-specific safety training
- The use of access equipment, inside the coating advisor's competences
- Access to an approved customer representative for site decisions and corrective actions

If the customer fails to ensure the above access, security and health conditions to the satisfaction of the coating advisor, the coating advisor is entitled to suspend performance of its services with immediate effect until the conditions have been met, following a written notice hereof to the customer, without being in breach or otherwise liable for any failure or delay in the performance of its services obligations.

Limitation of Liability

Hempel's liability for the provision of Technical Services shall at any time be limited to the value of the Technical Services provided by Hempel for which the customer has paid.